# NET CHECK

MOBILE BENCHMARK
MEASUREMENT REPORT
Serbia, May-June 2022

With an overall score of 891 points,

## Telekom Srbija

achieved the highest score among competitors and won the mobile network benchmark test





### **METHODOLOGY**

**NET CHECK** pairs engineering expertise with statistically rigorous methodologies to design network performance tests, collect data that represents consumer experience.

The main focus of **NET CHECK** ranking is an assessment of the end-user experience.

We evaluate service accessibility, retain-ability, network quality, and performance.

Performance is assessed with extensive drive tests in big cities, medium cities, small cities, and connecting roads.

The winner is found by weighting all data.



# DRIVE TEST ROUTE & MEASUREMENT SETUP



	Voice	Data				
DEVICE	Samsung S21+5G					
ROUTE TYPE	Cities and Connecting Roads					
SAMPLE COUNT	~ 4500 per operator	~ 65000 per operator				
TEST CASE SCENARIO	Max Call Setup Time: 30 [s] Call duration: 120s [s] Call window: 155 [s] Call mode: VoLTE preferred Speech quality: POLQA WB Reference File: German Scenario: 2 x VoLTE preferred + 3xMultiRAB + 1 x What's app call	HTTP time based: FDTT DL 10 [s] /UL UDP FDTT 10 [s] HTTP file based FDFS DL/UL (10MB/5MB) Facebook YouTube 4K (livestream) Browsing static and dynamic (Kepler as static, and dynamic based on Alexa ranking) Interactivity (every 2 <sup>nd</sup> cycle)				





## **OVERALL RESULTS**

In overall ranking results

Telekom is the first ranked.

All is on the second place, while

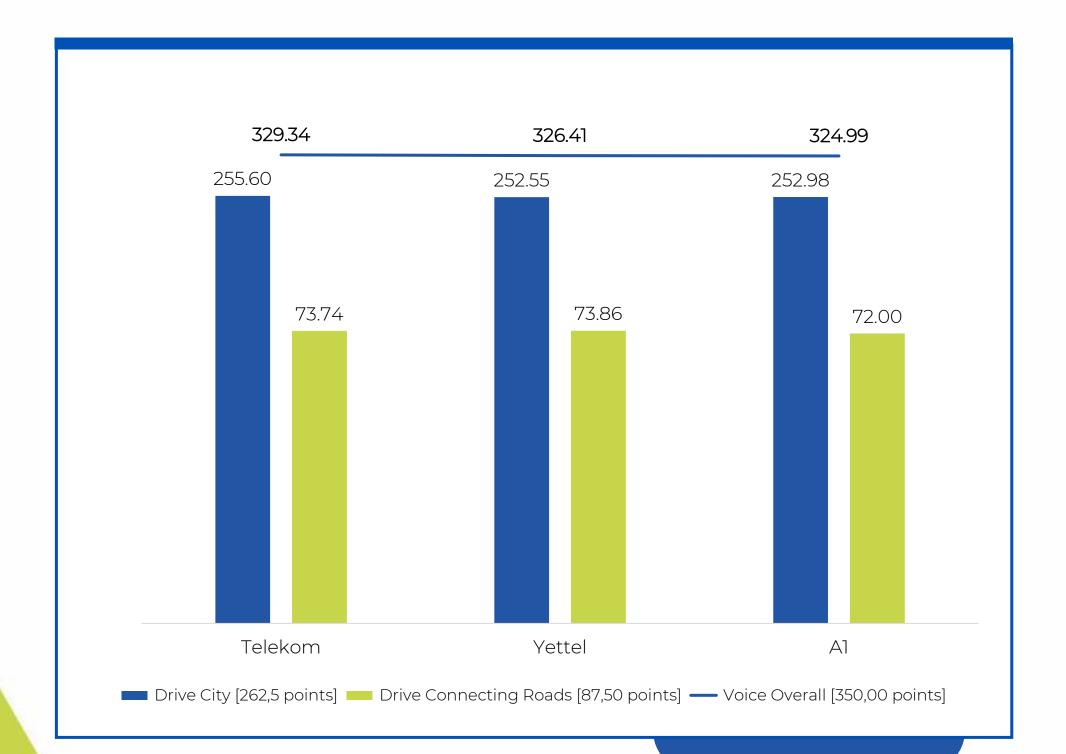
Yettel takes the third position





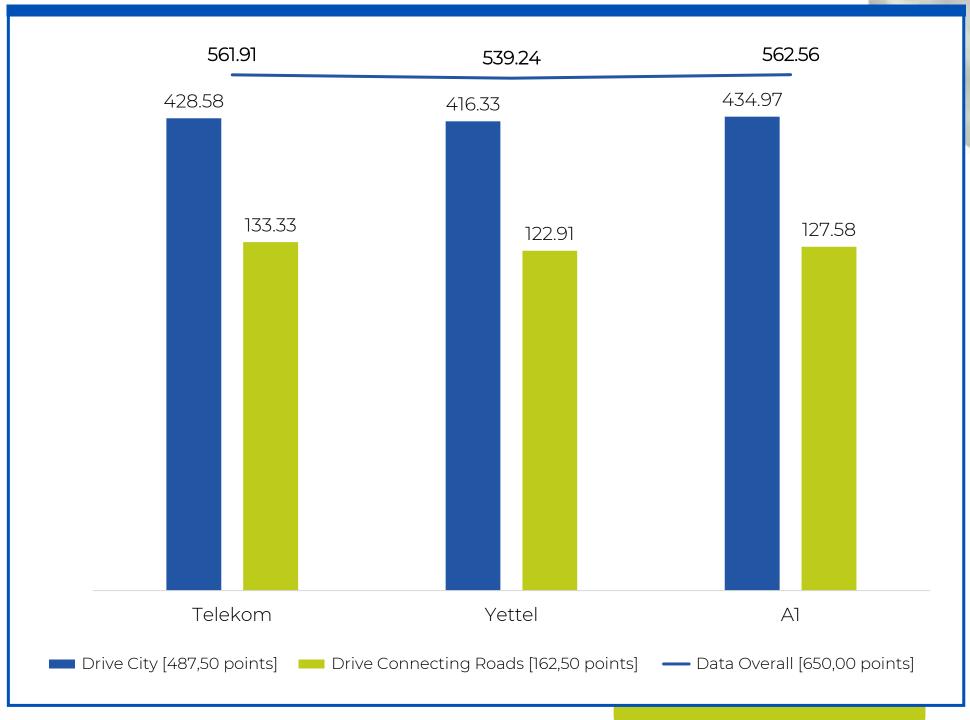
#### **RANKING - VOICE SERVICE**

Telekom is the first ranked in overall Voice evaluation



#### **RANKING - DATA SERVICE**

Telekom and A1 with close score on data service





# DRIVE CITY & CONNECTING ROADS VOICE RESULTS



Ranking identifiers	Telekon	n Yette	I A1	Telekom	Yettel	Al	
CLASSIC CALLS	DRIVE CITY			DRIVE CONNECTING ROADS			
CALL SETUP SUCCESS RATIO	99.68%	99.64%	99.41%	98.74%	98.73%	97.80%	
DROPPED CALL RATIO	0.18%	0.09%	0.14%	1.48%	1.15%	1.16%	
AVG CALL SETUP TIME	3.20 [s]	3.47 [s]	3.39 [s]	3.40 [s]	3.61 [s]	3.49 [s]	
CALL SETUP TIME > 15 s RATIO	0.18%	0.46%	0.14%	0.27%	0.82%	0.54%	
POLQA < 1.6 RATIO	0.12%	0.10%	0.08%	0.81%	0.83%	0.72%	
POLQA AVG MOS	4,52 [MOS]	4,53 [MOS]	4,31 [MOS]	4.38 [MOS]	4.42 [MOS]	4.37 [MOS]	
DISTURBED_CALL_RATIO	0.00%	0.14%	0.05%	0.40%	0.87%	0.47%	
IMPAIRED_CALL_RATIO	0.00%	0.05%	0.05%	0.07%	0.20%	0.20%	
WHATSAPP CALLS							
CALL SETUP SUCCESS RATIO	99.79%	99.58%	99.59%	98.27%	99.09%	96.52%	
DROPPED CALL RATIO	0.00%	0.43%	0.21%	0.29%	0.62%	0.60%	
POLQA < 1.6 CRATION	0.12%	0.10%	0.08%	0.47%	0.72%	0.76%	
POLQA AVG MOS	4,52 [MOS]	4,53 [MOS]	4,31 [MOS]	4.52 [MOS]	4.51 [MOS]	4.49 [MOS]	
DISTURBED_CALL_RATIO	0.00%	0.21%	0.00%	0.58%	1.22%	2.03%	
IMPAIRED_CALL_RATIO	0.00%	0.00%	0.00%	0.29%	0.61%	0.87%	
MultiRAB Data							
Multi RAB DATA_SUCCESS_RATIO	99.68%	99.68%	99.60%	95.98%	97.78%	97.53%	



# DRIVE CITY & CONNECTING ROADS DATA RESULTS



Ranking identifiers	Telekom	Yettel	Αl	Telekom	Yettel	Al	
		DRIVE CITY		DRIVE CONNECTING ROADS			
HTTP TRANSFER - FDFS DL							
HTTP TRANSFER FDFS DL SUCCESS RATIO	99.57%	99.43%	99.50%	99.17%	98.33%	97.04%	
HTTP TRANSFER - FDFS UL							
HTTP TRANSFER FDFS UL SUCCESS RATIO	99.13%	99.51%	99.30%	97.75%	98.08%	95.61%	
HTTP TRANSFER - FDTT DL							
HTTP TRANSFER FDTT DL MDR P10	32.86 [Mbit/s]	27.91 [Mbit/s]	40.86 [Mbit/s]	18.98 [Mbit/s]	13.60 [Mbit/s]	25.65 [Mbit/s]	
HTTP TRANSFER FDTT DL MDR AVG	81.31 [Mbit/s]	75.06 [Mbit/s]	112.75 [Mbit/s]	73.78 [Mbit/s]	56.08 [Mbit/s]	102.32 [Mbit/s]	
HTTP_TRANSFER_FDTT_DL_MDR_P90	144.90 [Mbit/s]	133.96 [Mbit/s]	198.93 [Mbit/s]	140.83 [Mbit/s]	114.51 [Mbit/s]	189.11 [Mbit/s]	
UDP - FDTT UL							
HTTP TRANSFER FDTT UL MDR P10	18.95 [Mbit/s]	19.59 [Mbit/s]	18.17 [Mbit/s]	4,07 [Mbit/s]	5,04 [Mbit/s]	5,93 [Mbit/s]	
HTTP TRANSFER FDTT UL MDR AVG	41.02 [Mbit/s]	40.57 [Mbit/s]	52.43 [Mbit/s]	31,15 [Mbit/s]	30,61[Mbit/s]	33,89 [Mbit/s]	
UDP_FDTT_UL_MDR_P90	58.25 [Mbit/s]	58.13 [Mbit/s]	78.91 [Mbit/s]	58.07 [Mbit/s]	52.57 [Mbit/s]	73.34 [Mbit/s]	
HTTP BROWSING							
HTTP BROWSING SUCCESS RATIO	97.30%	97.37%	97.31%	97.19%	97.07%	97.44%	
HTTP_BROWSING_TIME_TO_1MB	1213.68 [ms]	1452.53 [ms]	1222.62 [ms]	1258.99 [ms]	1576.31 [ms]	1324.20 [ms]	
VIDEO STREAM							
VIDEO STREAM SUCCESS RATIO	99.64%	99.59%	99.34%	98.09%	97.87%	96.41%	
VIDEO STREAM TTFP >= 10 s RATIO	0.00%	0.00%	0.04%	0.12%	0.32%	0.19%	
VIDEO STREAM IRRITATING EXPIRIENCE RATIO	0.95%	1.32%	0.55%	1.10%	2.56%	0.81%	
FACEBOOK - FDFS UL							
FACEBOOK FDFS UL SUCCESS RATIO	99.81%	99.60%	99.35%	99.59%	99.45%	98.64%	
FACEBOOK FDFS UL TRANSFER TIME AVG	4.93 [s]	4.68 [s]	4.42 [s]	5.29 [s]	5.03 [s]	5.04 [s]	
INTERACTIVITY							
INTERACTIVITY PACKET ERROR RATIO	0.54%	1.49%	1.26%	1.94%	2.94%	2.67%	
INTERACTIVITY MEDIAN RTT [MS]	47.39 [ms]	54.38 [ms]	52.94 [ms]	44.71 [ms]	53.82 [ms]	53.80 [ms]	





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